



## **Frequently Asked Questions**

1. How do I take an online course through the Lions Learning Center?  
Go to the Lions Learning Center on the LCI Web site, browse through the available courses, and click [Course Registration page](#). This will open the new Lions Learning Center portal.
  
2. How do I log into the Lions Learning Center?  
Enter your Member ID and password and click [Login](#).  
  
\*If you are a new user you will need to create an account first. To do this:  
  
Click [Create New Account](#). Then enter your Member ID, Password, First Name, Last Name, Contact Email, and the User Group Code (2011). Then click [Create New Account](#).
  
3. How can I find my Lions Clubs member ID number if I cannot remember it?  
Contact your club secretary to get your Lions Clubs member ID number.
  
4. I forgot my password; can you send it to me?  
We do not have access to your password; however by clicking [Forgot Password](#) on the log in screen you will receive an email with a temporary password. When you login, you will be asked to create a new password that you will use from that time onward. Make a note of your new password.